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Circular No.: PMEX/MKT, BD&CSS/2017/01

Guidelines for PMEX Brokers

The commodity futures market in Pakistan has witnessed rapid growth since 2007. During the last 10 years, there have been regulatory, structural and operational changes in the commodity futures market. The objective of these changes is to bring efficiency, enhancing transparency, preventing unfair trade practices and aligning Pakistan's commodity futures market with international best practices.

PMEX being a Self-Regulatory Organization (SRO) would like to prescribe the following guidelines for its Brokers to achieve the above objective:

Do not execute trade in client's account without explicit written Always enter correct registration details of clients on Exchange authority or instructions as per Exchange or SECP provided Trading System guidelines Issue confirmations for trades executed on behalf of clients Do not alter or change terms and conditions of Standardized within 24 hours and obtain acknowledgment thereof Account Opening Form (SAOF). Any additional terms and Ensure that all requisite signed documents have been received conditions shall not contradict with the terms and conditions of from clients including Account Opening Form, Risk Disclosure Document and Discretionary Trading Authority (where Do not utilize or invest funds of clients beyond the scope of applicable) PMEX and related activities Maintain proper records of registered offices, authorized persons, Do not obtain any blank document or blank cheque from client branches and clients Do not deal in cash with clients over and above the prescribed Ensure that investor grievance redressal mechanism is in place at limit of Rs. 25,000. Moreover, cash dealing is only permitted in all dealing locations such as head office and branches exceptional circumstances Ensure that all authorized persons and branches are registered Do not enter any wrong, contradictory or incomplete information with the Exchange on Exchange Trading System Ensure that a list of commodity futures contracts that are Do not attract clients by alluring advertisements, rumors, hot tips permitted & traded at the Exchange has been prominently or the promise of assured returns displayed at the head/branch offices Do not misuse discretionary authority given by the clients for Ensure that the authorized persons/branches are following and churning / generating commission complying with all the relevant provisions of the rules, Do not obtain client's personal id and password. In case of regulations, circulars or directives issued by the Exchange and discretionary authority, always trade through member login Securities & Exchange Commission of Pakistan (SECP) Ensure that employees/authorized person only receive payments credentials in the form of banking instruments in the name of the broker 10. Ensure that name of broker, registration number and certificate of registration of authorized person along with terms and conditions of branch dealing has been displayed at the registered branches 11. Always include the disclaimer specified by the Exchange while making any advertisement 12. Ensure that advertisement made by the branch/authorized person should have the approval of the broker 13. Notify change of the authorized person to the Exchange at least 15 days before the change 14. Conduct periodic inspection of the authorized persons/branches 15. Upon noticing any irregularities in the branch operations, immediately correct or deregister the authorized person or branch Be vigilant about any fraudulent activity of employees and authorized persons 17. Approach PMEX in case of any clarification required on compliance related issues

Please note that the above guidelines are not exhaustive and members are requested to ensure strict compliance with the regulatory framework of the Exchange.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 021-111-623-623, 0300-8213-324 and 0321-8756-623 or by email at support@pmex.com.pk.

Best regards

Syed Mumtaz Ali Chief Compliance Officer