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June 22, 2021

## Introduction of Two-Factor Authentication

All brokers are hereby informed that PMEX will enable Two-Factor Authentication (OTP – One Time Password) on Back Office application to strengthen user account security with effect from Monday, June 28, 2021.

Brokers and their clients are advised to ensure that their active email addresses and mobile numbers are up-to-date in the Back Office to receive OTP.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 111-11-PMEX (7639) or by email at <a href="mailto:support@pmex.com.pk">support@pmex.com.pk</a>.

Best regards,

Zahid Mansoor Ali

Chief Business Officer