

PMEX launches New Portal

All brokers are hereby informed that PMEX has redesigned its trade portal and launched it from today. The URL of the trade portal has been changed to <https://portal.pmex.com.pk/> from <http://trade.pmex.com.pk/>. The new portal features a contemporary design, improved functionality & navigation, easy access to front end trading terminal, new Back Office (BO) and other essential information and applications.

The new BO has been designed to offer user friendly experience. It not only brings together functions of TAMS and CSR in one application for brokers, but also acts as a back office for clients, empowering them to manage all operations in a fast and convenient manner. It will run in parallel with the existing applications (TAMS, CSR & Client Portal) till December 31, 2019. Thereafter, the existing applications will be replaced by new BO.

Following are the salient features of the new BO:

- No USB key dependency
- Secured login through One Time Password (OTP)
- Multiple browser support
- Mobile responsive design
- Clean, intuitive and fast user interface
- Easy menus for quick launching
- User friendly and fast landing page

The login procedure for new BO is specified in annexure A.

The Exchange is confident that the new portal will enhance the trading experience of all brokers and their clients.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 111-11-PMEX (7639) or by email at support@pmex.com.pk.

Best regards,



Hasan Mahmood
Head of Marketing, Business Development
& Customer Support Services

Steps for BO Login (Broker)

- 1) Log onto <https://portal.pmex.com.pk>
- 2) Click "Back Office (New)"
- 3) Enter USB key ID (MEMXXXXXXXX) in "User ID" field
- 4) Enter USB key current login password in "Password" field
- 5) Click "Login"
- 6) After clicking login broker will receive One Time Password (OTP) via email and SMS on USB key registered email address and mobile number respectively
- 7) Enter OTP in "One Time Password (OTP)" field
- 8) Click "Submit OTP"

Steps for BO Login (Trader)

- 1) Log onto <https://portal.pmex.com.pk>
- 2) Click "Back Office (New)"
- 3) Enter Trader ID (TRDXXXXXXXX) in "User ID" field
- 4) Enter Trader ID current login password in "Password" field
- 5) Click "Login"
- 6) After clicking login trader will receive One Time Password (OTP) via email and SMS on Trader ID registered email address and mobile number respectively
- 7) Enter OTP in "One Time Password (OTP)" field
- 8) Click "Submit OTP"

