

Notification No.: PMEX/MKT,BD&CSS/2019/45

October 01, 2019

## CKO Regime for Brokers and their Clients

All brokers are hereby informed that National Clearing Company of Pakistan (NCCPL) has recently made following changes in Centralized Know Your Customer (KYC) Organization (CKO) regime for brokers and their clients.

Particular	Previous Requirement	Revised Requirement
Provision of Mobile Number of Family Member	Mobile number of registering Individual Domestic Customer was mandatory.	In special circumstances, mobile number of close family members (wife, parents and children only) may be registered. Format of Undertaking is specified in Annexure A. AI shall be responsible of verification of relationship.
Proof of Occupation, Gross Annual Income and Source of Income	Proof of business/employment was required to be submitted to CKO.	Proof of business/employment is required to be submitted to AI. AI shall be responsible for verification/maintenance of documentary proof
Client Registration (new and already registered)	CKO was required to complete verification process within 15 working days from the date of receipt of Account Opening Form with all supporting documents.	Verification process time is reduced to 10 working days.
	In case of any discrepancy in KYC documents, as communicated by CKO, AI was required to remove discrepancy within 5 working days.	Number of working days allowed to AI is increased to 10.
Update in KYC Information	After receipt of complete documents, CKO is required to send a confirmation letter to the Customer within 7 working days.	Number of working days allowed to CKO is reduced to 5.
	AI was required to remove any shortcomings communicated by CKO within 3 working days.	Number of working days allowed to AI increased to 5.

Brokers are requested to ensure compliance.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 111-11-PMEX (7639) or by email at <a href="mailto:support@pmex.com.pk">support@pmex.com.pk</a>.

Best regards,

Hasan Mahmood

Head of Marketing, Business Development

& Customer Support Services

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Annexure A

[To be Made on a Stamp Paper of Rs. 100/- (Duly Notarized)]

This Undertaking is Executed at [Insert City] this [Insert Day] of [Insert Month] 2019.

In favor of

National Clearing Company of Pakistan Limited (NCCPL), having its registered office at 8th Floor, Stock Exchange Building, Stock Exchange road, Karachi-74000, NOW, THEREFORE, THIS UNDERTAKING AND INDEMNITY WITNESSETH AS FOLLOWS:

I Mr./Mrs./Ms.	resident of	
bearing CNIC	submitting this undertaking that I have applied to	
(Bro	ker Name) for trade in PMEX. For this purpose, I am providing mobile	
number of my	(Father, Mother, Son, Daughter, Husband) bearing CNIC	
	(Copy attached). It is hereby submitted to add my provided contact	
details in NCCPL datab	ase and allow me to proceed for account opening process.	
	block my account incase my (Father, Mother, Son,	
	mber is not verified by Pakistan Mobile Database (PMD)	
	all the aforementioned information is complete and accurate and I am	
	nation arising thereafter.	
indoic for any information		
Signature:	Signature:	
Applicant Name:	Name of Person (whose mobile No. is provided):	
CNIC:	CNIC:	
Witnesses:	Witnesses:	
Name:	Name:	
CNIC/NICOP/Passport	No CNIC/NICOP/Passport No	
Address:	Address:	