



PAKISTAN
MERCANTILE
EXCHANGE

Notification No.: PMEX/MKT, BD&CSS/2019/37

August 20, 2019

Centralized Know-Your-Customer

This is in continuation to notification No. PMEX/MKT, BD&CSS/2019/29 dated June 12, 2019.

All brokers are once again informed that under Centralized Know Your Customer (KYC) Organization (CKO) regime, following steps have to be followed:

1. Open the client account with UIN after the biometric verification. The client can commence trade on temporarily basis.
2. Submit online Application Form (AF) in KYC Information System (KIS) by next working day. Also dispatch hard copy of AF along with supporting documents to NCCPL within 5 working days.
3. Subsequently, NCCPL completes the verification process within 15 working days from the date of receipt of AF & documents.

It has been observed that most of the brokers complete step 1 but overlook step 2 which results in blocking of client's accounts by NCCPL and suspension of trading. Therefore, in order to avoid inconvenience in trading, brokers must complete step 2 within required time period.

For further information and assistance, please feel free to contact our Customer Support Services by phone on 111-11-PMEX (7639) or by email at support@pmex.com.pk.

Best regards,

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