



Circular No.: PMEX/MKT, BD&CS/2014/11

February 28, 2014

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### ACTIVECARD USB Key Replacement

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Pakistan Mercantile Exchange continually strives to provide its clients state-of-the-art systems for trading activities.

In this regard, all Brokers using the old ACTIVECARD USB Keys are strongly advised to contact PMEX and have them replaced. Usage of out dated USB Keys may result in disrupted service and support due to software and hardware compatibility issues with the trading system.

Please be advised that this hardware replacement is mandatory as our systems will soon not support the old USB keys.

The USB Key replacement cost is PKR 5,000/-. For USB keys that have expired, additional certificate renewal charges of PKR 5,000/- will be applicable.

For further information and assistance, please feel free to contact our Customer Support Services by Phone on: 021-35644991- 5 (5 Lines); 0300-8213324; 0321-8756623 or by email at: support@pmex.com.pk

Best regards,

**Nauman Lakhani**

Head of Marketing, Business Development & Customer Support Services

**Pakistan Mercantile Exchange Ltd.,**

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